User Advisory Group Draft Agenda	THE	
	NATIO	ONAL
5 September 2023, 11:00 – 12:00	ARCH	IIVES

ltem	Approx. time	Subject	Presenter
1.	11:05 11:10	Introduction & Welcome	Lucy Fletcher (Co-Chair, Director of Public Access & Government Services)
2.	11:10 11:20	Membership & Update	Lucy Fletcher (Co-Chair, Director of Public Access & Government Services)
3.	11:20 11:25	Minutes and matters arising	Lucy Fletcher (Co-Chair, Director of Public Access & Government Services)
4.	11:25 11:35	Public Services	Lee Oliver (Head of Visitor Experience)
5.	11:35 11:45	Security	Darren Smith (Corporate Security Advisor)
6.	11:45 11:55	Delegate-submitted items	 The Rearrangement of Books & Finding Aids in the Map Room The New Version of Discovery Security (covered by 5.)
7.	11:55 12:00	Any other business	Lucy Fletcher (Co-Chair, Director of Public Access & Government Services)