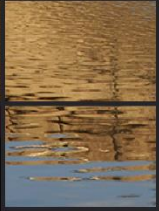
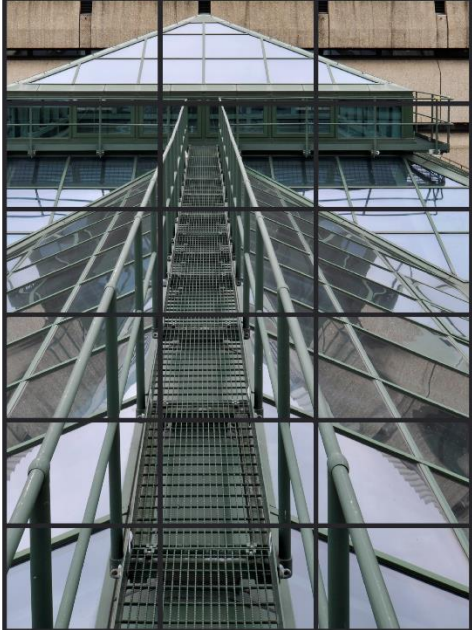


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Survey of The National Archives' Volunteers 2019



Megan Ibbotson

13 January 2020



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Methodology and background

The annual volunteer survey took place in December 2019.

154 volunteers responded:

- 63 primarily volunteered onsite (41%)
- 91 primarily volunteered remotely (59%)

Entry into a free prize draw for a £25 bookshop voucher was offered as a thank you for the time taken to take part.

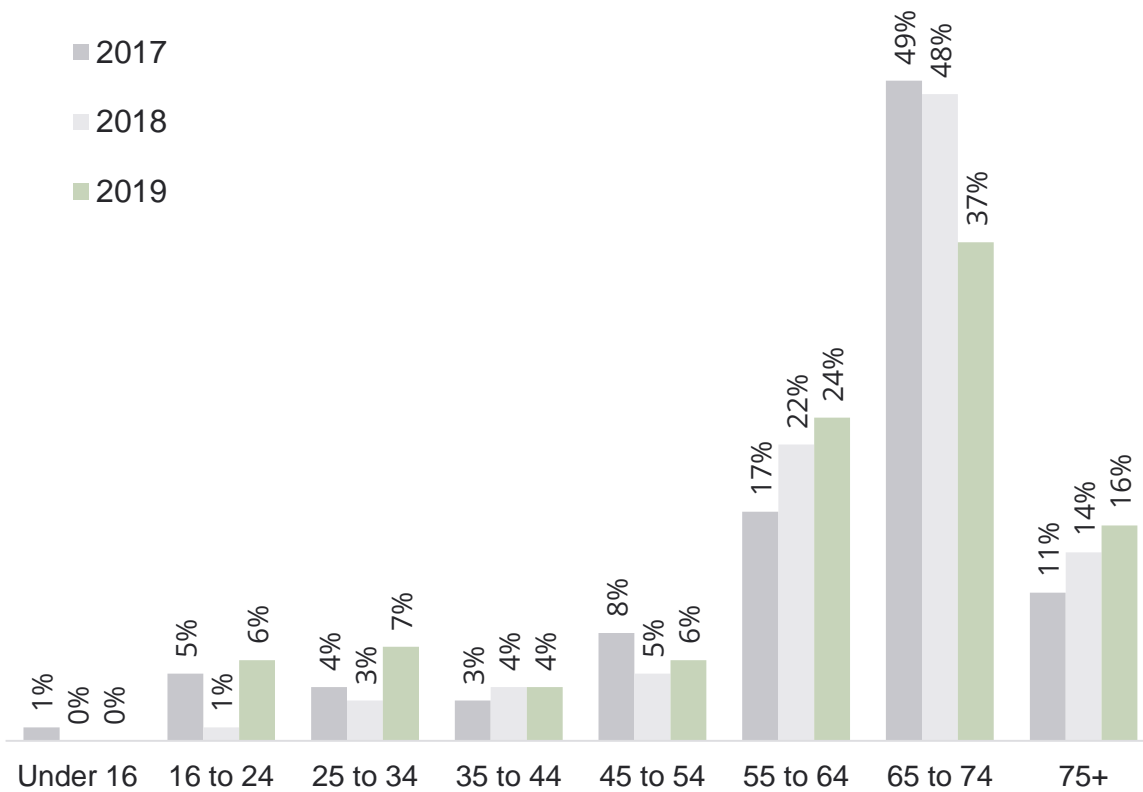
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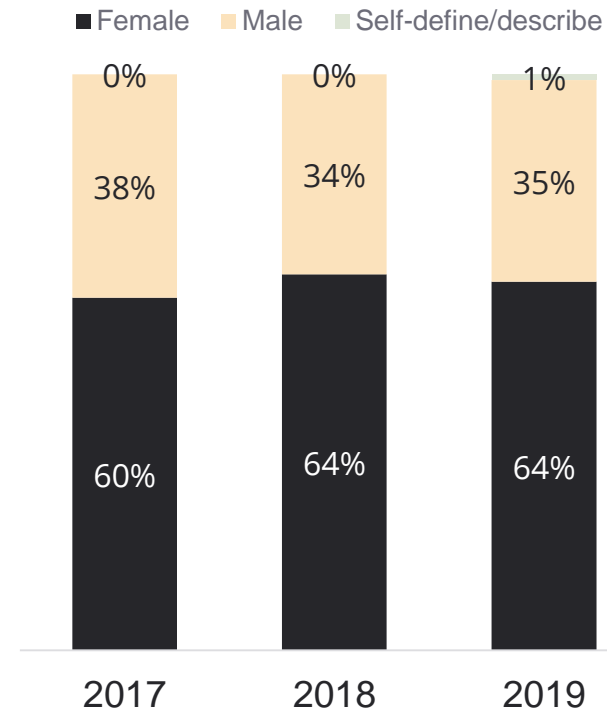
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Profile of Respondents

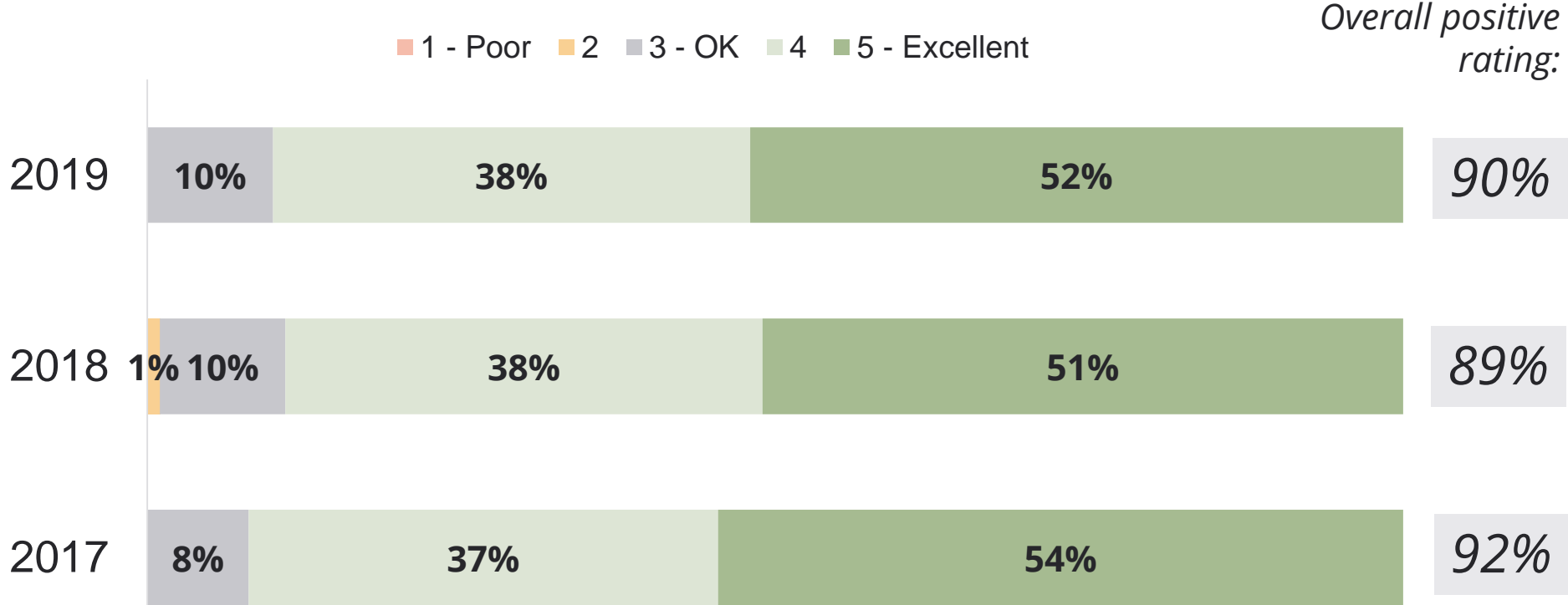
Age profile



67% volunteer one day a week or more.



Satisfaction remains stable, with over half rating their experience as excellent.



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Some comments from our volunteers:

It's a satisfying experience and it gives a sense of doing something historically important.

The National Archives is an interesting place to volunteer and the support for volunteers is great.

Ideal and interesting for someone who wants to get involved with nationally important research from home.

The experience of volunteering on this project is a worthwhile challenge. I have already recommended to several friends of mine to be part of it as well!

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Improvements have been made in several key areas since 2018:

A clear understanding of the project - its purpose and the value of its outcome

94%

+3%

Interest in the topic of the project

95%

+4%

Knowing how the project fits into the wider scheme of things at The National Archives

84%

+6%

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Moving forward, we will focus on:

Increasing awareness of volunteer projects and achievements.

Providing more background information on project topics and their importance.

Ensuring that volunteers feel supported in their roles, particularly when working remotely

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